



CTI TOOLKIT VERSION 4.0 DEVELOPER GUIDE

Guide Retired

The *CTI Toolkit Versions 1.0 to 3.0 Developer Guide* and the *CTI Toolkit Version 4.0 Developer Guide* are both retired.

CTI Toolkit, also known as the Desktop CTI, is [retired](#). The CTI Toolkit is no longer supported, and adapters built on the CTI Toolkit don't work. To continue using CTI functionality, migrate to [Salesforce Open CTI](#).

Work with your CTI vendor or partner to create an Open CTI implementation. See the *Open CTI Developer Guide* ([HTML](#) | [PDF](#)).